

# Project MEND

MEDICAL EQUIPMENT REUSE



## IMPACT REPORT 2021

## OUR MISSION

Project MEND is committed to improving the quality of life for individuals living with disabilities and illness through the refurbishment, reuse and distribution of medical equipment and other assistive technology.

**\$500,270**

TOTAL RETAIL VALUE OF EQUIPMENT DISTRIBUTED

**3,673**

TOTAL PIECES OF EQUIPMENT DISTRIBUTED



**1,535**

PEOPLE SERVED



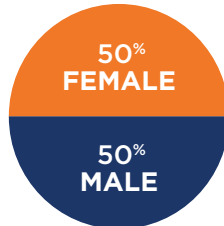
**24%**

OF CLIENTS WERE **VETERANS** AND THEIR FAMILY MEMBERS

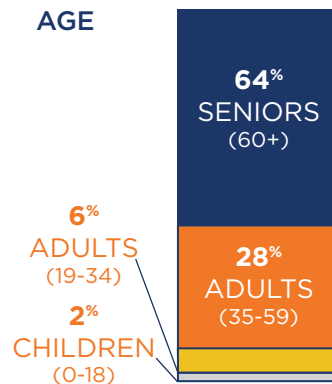


## WHO WE SERVED

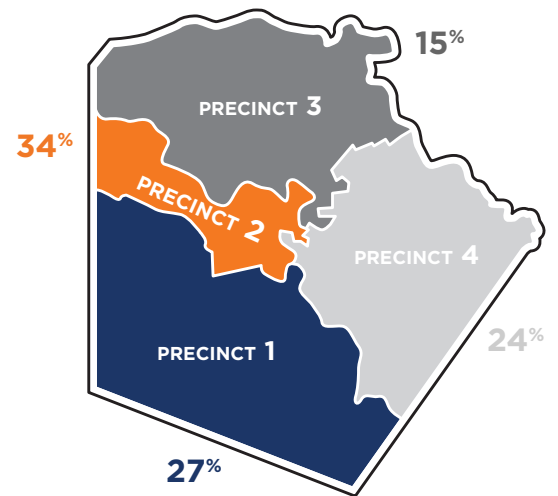
### GENDER



### AGE

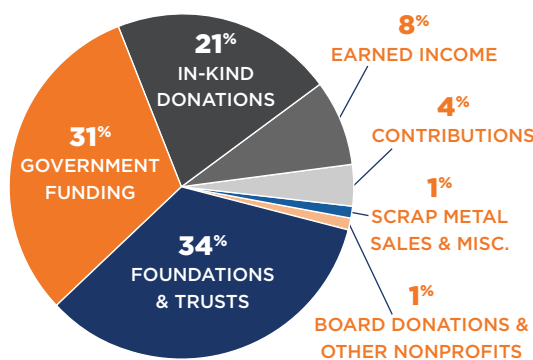


78% OF OUR CLIENTS WERE FROM **BEXAR COUNTY**

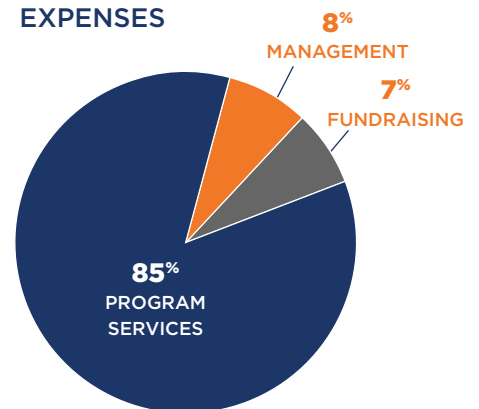


## THE IMPACT OF YOUR DOLLAR

### REVENUE



### EXPENSES



**33**  
COUNTIES  
SERVED

ADKINS  
ATASCOSA  
BANDERA  
BASTROP  
BEXAR  
BROOKS  
CAMERON

COMAL  
DIMMIT  
EDWARDS  
EL PASO  
FRIO  
GILLISPIE  
GONZALES

GUADALUPE  
HARRIS  
HAYS  
HIDALGO  
JIM WELLS  
JEFFERSON  
KENDALL

LA SALLE  
LIVE OAK  
LIBERTY  
MAVERICK  
MEDINA  
MENARD  
SMITH

STARR  
TRAVIS  
UVALDE  
VICTORIA  
WEBB  
WILSON



# 2021 AN EXCITING YEAR FOR PROJECT MEND!

Project MEND celebrated the grand opening of our state-of-the-art Headquarters & Fulfillment Center! This facility has been tailor-made to Project MEND's needs and procedures for refurbishing donated medical equipment. The warehouse area is divided into two sections; To Be Cleaned and Cleaned, with a cleaning and repair area in the middle, mezzanine space for storage, and fans to regulate temperature. Our administrative staff is also housed in the same building, providing ease of communication and faster turn-around service for our clients. We have three conference rooms to facilitate the intake process for our clients and caseworkers, meetings, gatherings, & events. Come visit us for a tour today!

## OTHER 2021 MILESTONES

We have been able to thrive through the pandemic by continuing to pivot our services to curbside and delivery to better accommodate our clients' needs.

We have expanded our repair services.

We received a Xenex Robot to provide an additional level of disinfection of our Durable Medical Equipment.

Our staff and board expanded to better meet the needs of those we serve, and we received an incredible \$250,00 donation from Kym's Angels.



## BOARD OF DIRECTORS

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Eduardo Di Loreto  
Kathy Rafferty  
Trina Cortez



# Thank You for *Keeping Our Wheels in Motion*

Scotty is a vibrant, bubbly, 6-year-old who was born with Phocomelia, a rare defect causing severe extremity malformation. His mother reached out to Project MEND desperately needing a power chair. The chair he was using was too big for his classroom and did not match his functionality.

She had reached out to other organizations near her in Dallas, but was not able to find the help they needed to better manage her son's diagnosis.

Project MEND was able to match Scotty with the perfect chair making the 5-hour journey well worth it. Through financial and equipment donations,

Project MEND was able to make a world of difference for Scotty, his mother, and more than 1,500 other lives in 2021.

## Contact Us

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