

2023 Impact Report



OUR MISSION

Project MEND is committed to improving the quality of life for individuals living with disabilities and illness through the refurbishment, reuse and distribution of medical equipment and other assistive technology.

2023- AT A GLANCE

\$692,555
VALUE OF
DONATED
EQUIPMENT
(RETAIL VALUE =
\$1,385,110)

\$11,500
RAISED BY
MAKE-A-CHAIR
FUNDRAISERS

1,864
CLIENTS
SERVED

71
OUTREACH
EVENTS ATTENDED

21%
INCREASE IN
CLIENTS SERVED.
2022 - 14%
2023 - 7%

48%
INCREASE IN
CHILDREN
SERVED

5,681
PIECES OF
EQUIPMENT
DISTRIBUTED

HISPANIC /
LATINO

RACE /
ETHNICITY

WHITE

AFRICAN
AMERICAN

Native Hawaiian or
Pacific Islander

American Indian or
Alaskan Native

Asian or Asian
American

CLIENT
GENDER

MALE

FEMALE

CLIENT
AGE

60 +

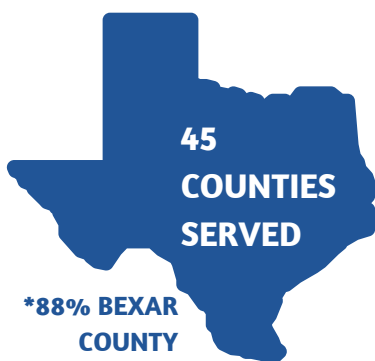
35-59

19-34

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Project MEND's vision has only strengthened since our inception more than 30 years ago. We have grown alongside Texas' diversifying communities to continue providing individuals living with a disability and/or life altering illness with the Durable Medical Equipment (DME) and Assistive Technology (AT) items they need to thrive!

Project MEND serves community members everyday with the belief that mobility and independence are guaranteed human rights. We extend heartfelt appreciation to our supporters, funders, donors, and volunteers for propelling our progress forward. Your dedication is pivotal in *Keeping Our Wheels in Motion*.



COMAL
EDWARDS
ARANSAS
FORT BEND
KINNEY
KARNES
KENDALL
ATASCOSA
MAVERICK
GONZALES
BROOKS
VICTORIA
TRAVIS
WEBB
MONTGOMERY
BEE
HIDALGO
VAL VERDE
LUBBOCK
CAMERON
DALLAS
UVALDE
DUVAL
REAL
WILLIAMSON
NACOGDOCHES
HAYS
KERR
SAN PATRICIO
WILSON
FRIO
JIM WELLS
BELL
GILLESPIE
TARRANT
ZAVALA
MEDINA
ELLIS
TOM GREEN
DIMMIT
BANDERA
BRAZORIA
NUECES
GUADALUPE



IMPACT OF YOUR DOLLARS

THANK YOU FOR KEEPING OUR WHEELS IN MOTION

Expenses

90% Program Expenses

7% Administrative
3% Fundraising

Revenue

30%
Government
Funding

28%
Foundations
& Trusts

21%
In-Kind

13%
Earned
Income

6% Contributions

2% Scrap Metal Sales & Misc.



2023 VOLUNTEERS



1,500+ Volunteer Hours
346 Unique Volunteers



2023 BOARD OF DIRECTORS

CAREY QUACKENBUSH, **CHAIR**
WILLIAM PHILLIPS, **VICE-CHAIR**
ALEXINE FRIEDMAN, **SECRETARY**
PAUL WOBSEY, **TREASURER**
MARCIE CASAS
JAIME FERNANDEZ
LEE MCKENNA
KATHY RAFFERTY
KYLE BUCKLEY
KAILYN FLOSI
SHELIA BROWN
EDUARDO DI LORETO
KRISTAL NERIO
ANA ALLEGRETTI
CATHY VALDEZ, **CEO**

30 YEARS OF SUCCESS



FOUNDED
IN 1992
501(C)3
STATUS
IN 1993

2006 - LAUNCH OF
PROJECT MEND
VETERANS

2006
CATHY
VALDEZ IS
HIRED

2010
TOP TIER
BOARD
EXPANSION

2007 - LAUNCH OF
PROJECT MEND
KIDS

2010
ADMIN STAFF
MOVES
TO NEW
OFFICE

2013
1ST PROJECT
MEND GALA

2010
REPAIR
SERVICES
BEGIN

2018
C-SUITE
EXPANSION

2022
FIRST
MAKE-A-CHAIR
EVENT

2020
CURBSIDE
SERVICES
BEGIN

2020
XENEX DONATES
SANITIZING
ROBOT

2022
FIRST
LET'S ROLL
5K

2022
MOVED INTO
NEW
HEADQUARTERS

2023
FIRST CITYWIDE
COLLECTION
DRIVE

100%
RATING ON
GUIDE STAR
TRANSPARENCY

2006 - 2023
STAFF INCREASE
FROM 5 TO 15
FTES

120 TONS
OF DME KEPT
OUT OF
LANDFILLS

273
EXTERNAL
COMMUNITY
PARTNERSHIPS





LIFELONG IMPACT

As a native San Antonian, **Hannah** and her family have experienced the importance of how community donated medical equipment has allowed **Project MEND** to provide the tools to progress past just her physical support. Since the age of 5, Hannah has been a client, and now, as a college student, she has begun interning with us. The program was able to offer Hannah her first iPad, which has become a gateway to digital communication by aiding her speech and occupational therapists in addressing limitations in fine motor skills. Hannah's mother and caregiver shared that "Project MEND has become an integral part of my daughter's journey, helping her realize personal and professional goals. The staff's genuine commitment is evident as they not only see my daughter but also provide her with opportunities to explore and practice the hard-earned skills she has developed with her therapists. Project MEND's unwavering support has made a significant difference in our lives."



CONTACT US

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DONATE TODAY

