



2024

PrōjectMEND
MEDICAL EQUIPMENT REUSE

IMPACT REPORT



OUR MISSION

Project MEND is committed to improving the quality of life for individuals living with disabilities and illness through the refurbishment, reuse and distribution of medical equipment and other assistive technology.

A letter from our CEO



Over the past year, because of the dedication of our team and the generosity of our supporters, we have expanded our reach, distributing more medical equipment & serving more individuals than ever before! We have also strengthened our network of healthcare providers, referral agencies, and community partners, ensuring that individuals receive not only the medical equipment they need but also the guidance required to use them effectively. One of our most significant achievements this year has been increased awareness of our unique services to serve so many more in need. We have streamlined the way we assess, collect, and distribute medical equipment, making our services more accessible and efficient. We have been able to reduce wait times, improve warehouse inventory systems, and provide a personalized approach to everyone's adaptive needs.



Despite this success the demand still significantly surpasses our resources to meet the need, especially as we expand our services throughout Texas. We cannot distribute equipment we have not received, and funding resources are becoming more limited every day. Thank you for your support, for believing in our vision and for standing with us in this life-changing work.

With gratitude,

Cathy Valdez

Chief Executive Officer
Project MEND



A letter from our 2024 Board Chair

As the Board Chairman of Project MEND, I am honored to reflect on the incredible impact our organization has had over the past year and the significant growth we have achieved in serving individuals living with disabilities. Because of our services, individuals can actively participate in their communities, pursue/advance education and employment, and most importantly have a sense of independence. Their journeys inspire us to continue pushing forward and striving for even greater impact. Looking ahead, we are committed to furthering our mission and expanding our reach to ensure that no one faces unnecessary barriers to mobility. None of this would be possible without the continued support of our generous donors, dedicated partners, and passionate advocates like you. Your contributions are instrumental in helping us create a more inclusive society for all.

Together, we will continue to make a profound difference in the lives of individuals living with disabilities.

With gratitude,

Carey Quakenbush

Chief Ideation Officer
GDC Marketing & Ideation



2024 Impact

288

VETERANS
SERVED

2,130

 CLIENTS
SERVED

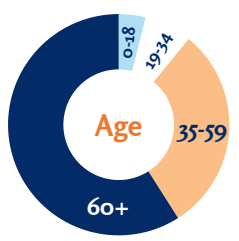
Female
53.2%

Male
46.8%



54

DME REPAIRS
COMPLETED



\$790,322
VALUE OF
DONATED
EQUIPMENT
(RETAIL VALUE =
\$1,580,644)

5,710

PIECES OF
EQUIPMENT
DISTRIBUTED

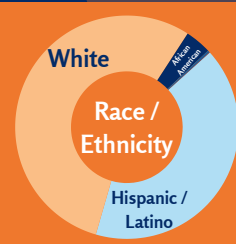
231

OUTREACH
EVENTS
ATTENDED



2,296

TOTAL
VOLUNTEER
HOURS



46
COUNTIES
SERVED

*89% BEXAR
COUNTY

IMPACT OF YOUR DOLLARS

EXPENSES

91% PROGRAM SERVICES

6% MANAGEMENT
3% FUNDRAISING

REVENUE

42% FOUNDATIONS
& TRUSTS

29% IN-KIND

1% GOVERNMENT
FUNDING
6% EARNED INCOME
6% CONTRIBUTIONS

1% SCRAP METAL SALES & MISC.
1% BOARD DONATIONS



Life Changing Impact

Before discovering Project MEND, Rosemary faced daily challenges that kept her from the life she loved. While she could move around her home, long distances were impossible due to severe back pain that often affected her breathing. Simple joys like grocery shopping, visiting the botanical gardens with her husband, or enjoying weekly lunches with friends were out of reach. The hardest part for Rosemary was missing her grandson's college baseball games. "Not being able to see my grandson play killed me the most," she shared with emotion, feeling the weight of lost moments with her family. Everything changed when Rosemary connected with Project MEND. "They treated me like I was the most important person in the world,"

she said, describing the care and support she received. With a motorized scooter provided by Project MEND, Rosemary has regained her independence and reconnected with the people and activities she treasures. She can now visit the botanical gardens, enjoy lunches with friends, and, most importantly, cheer her grandson on from the stands. For Rosemary, the scooter has not only restored her mobility but also brought joy and meaning back into her life, allowing her to once again fully embrace the moments that matter most.

2024 Milestones



- Staff has expanded to **17** fulltime employees
- Served over **2,000** Clients for the first time
- Hosted **3** Collection Drives- brining in a month of donations in a single afternoon
- Raised **\$16,500** with Make-A-Chair Corporate Team Building Events
- Conducted over **340** medical equipment repairs
- More than **15** Texas Hill Country counties served
- Distributed/delivered more medical beds than ever
- Have established more than **52** collaborative partners



2024 Board of Directors

Carey Quackenbush, **Chair**
William Phillips, **Vice Chair**
Alexine Friedman, **Secretary**
Paul Wobser, **Treasurer**
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Kyle Buckley
Sheila Brown
Eduardo Di Loreto
Krystal Nerio, PhD
Ana Allegretti, PhD
Kenneth Houston
Cathy Valdez, **CEO**



Contact Us



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DONATE TODAY

