



2025 IMPACT REPORT



OUR MISSION

Project MEND is committed to improving the quality of life for individuals living with disabilities and illness through the refurbishment, reuse, and distribution of medical equipment and other assistive technology.



Life Changing Impact



YOUR *Legacy*
STARTS HERE!

When catastrophic flooding tore through the Texas Hill Country on July 4, 2025, Joe lost nearly everything. Living with Parkinson's disease, he was unable to escape on his own as the waters rose around his home. In a life-saving act of courage, a neighbor carried him to safety through the floodwaters. When Joe returned, he found his home destroyed and the essential medical equipment he relied on every day gone. During that devastation, Project MEND was able to respond quickly with a replacement power chair, restoring not just Joe's mobility, but also his independence, dignity, and hope. Because of the generosity of caring donors and partners, Joe was not left to recover alone. His home was renovated, his freedom of movement was restored, and he was given the support he needed to begin rebuilding his life. Joe's story is a powerful reminder that compassionate giving does more than replace equipment, it helps restore stability, security, and a sense of possibility when people need it most.



A few words from our 2025 Board Chair

Since 2019, I've had the privilege of serving as a Board Member and now Board Chair for Project MEND, helping expand partnerships and strengthen access to refurbished medical equipment for those who need it most. "Access to medical equipment is more than a service—it's a pathway to independence, dignity, and full participation in the community." I'm proud to support a mission that continues to advance mobility and opportunity across our region.



A few words from our CEO

Leading Project MEND since 2006, I've dedicated my career to expanding access to mobility to anyone in need. Together, we've secured over \$30 million, grown statewide reach, and strengthened partnerships, ensuring life-changing equipment reaches individuals in need and restores independence every day.



Project MEND Veterans launched in 2006, built to honor and serve—supporting 534 veterans last year.

Project MEND

Legacy GIVING

20 Years of Cathy



We save over 74 tons of Durable Medical Equipment from landfills every year through refurbishment and reuse.



Project MEND Kids launched in 2007 to grow and thrive together.



Our administrative staff relocated to a new office in 2010, boosting our visibility.



Cathy Valdez was hired in 2006—celebrating 20 years of incredible leadership!



Our first gala took place in 2013 to toast our community champions.



We hosted our first citywide collection drive in 2023, boosting donations.



Repair services launched in 2010, providing hands-on service. Completed 348 repairs in 2025.



Xenex donated our 1st disinfecting robot in 2020, making Project MEND the only medical equipment reuse organization in the country with this technology.



We are recognized for our award-winning legacy of changing lives.



Make-A-Chair launched in 2022, building teams and community.



Curbside service launched in 2020, redefining convenience and care.



We hosted our first Let's Roll 5K in 2022 to celebrate mobility for all.



In 20 years, our staff has grown from 5 to 19, adding more helping hands.



We have formed over 270 community partnerships to amplify our reach.



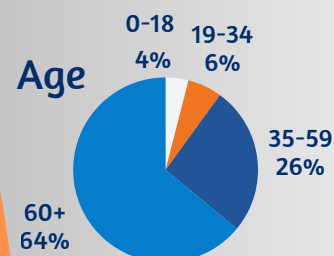
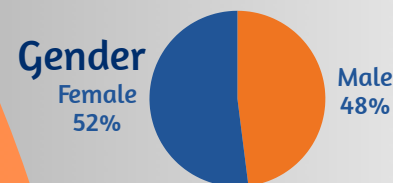
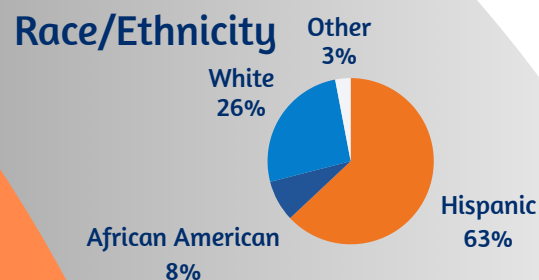
300+ volunteers every year help us Keep Our Wheels in Motion! donating 2,241 total volunteer hours in 2025.



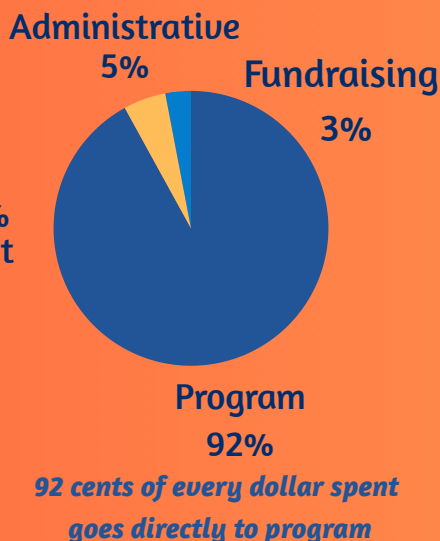
We moved into our new HQ in 2022, increasing those served 77% since then.

2025 IMPACT

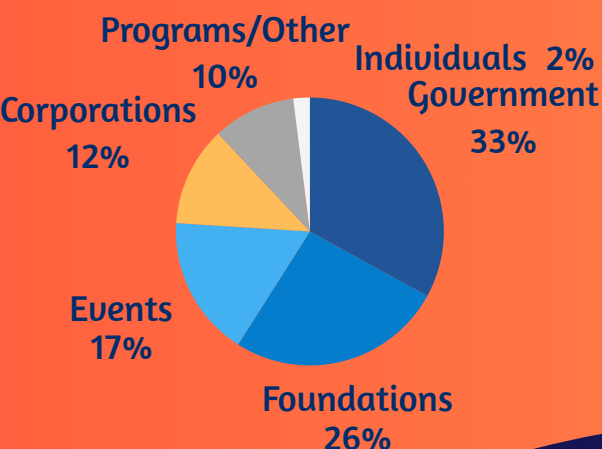
WHO WE SERVE



HOW EVERY DOLLAR IS SPENT



WHERE OUR REVENUE COMES FROM



2,683

individuals served
across 61 counties

6,244

pieces of equipment distributed
534 veterans served

\$923K

value of equipment distributed
74 tons saved from landfills

86% Bexar County

61 counties statewide

348 repairs completed

2025 BOARD OF DIRECTORS

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